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Stop Use & Field Service Action IMMEDIATE ACTION REQUIRED 3M™ ANZ L4548 SURFACE MOUNTED ROOF ANCHOR (Australia & New Zealand Only)

3M Fall Protection has detected a small quantity of L4548 Surface Mounted Roof Anchors that are defective due to an assembly error. This notice only affects the L4548 roof anchor; no other anchors are affected by this condition. Note that this anchor is only sold in Australia and New Zealand. There have been no reports of fall-related injuries associated with this condition. However, this assembly error would result in the anchor not arresting a fall, which could result in serious injury or death. To address this situation, 3M is launching a Stop Use & Field Service Action.

End-users: Immediately stop using and tag out any L4548 roof anchors you have installed on your roof. Conduct a visual inspection of the roof anchor for the presence of a 50mm washer/disc between the base plate and the anchor. If the 50mm washer/disc is visible above the base plate (see photograph 1), contact 3MANZRoofAnchor@mmm to arrange to have a certified installer repair/replace your anchor at 3M's expense. If the washer/disc is visible beneath the base plate (see photograph 2), the anchor is correctly assembled and safe to use.

Installers: A list of anchors sold to you has been provided. If you have not received this list, please contact 3MANZRoofAnchor@mmm.com. If you have any L4548 roof anchors in stock, please complete the inspection as outlined above. If you find any of the pre-assembled anchors incorrectly assembled (as shown in photograph 1), please contact us to arrange a return. Also, please immediately forward this Notice to any of your customers who have had this product installed by you and provide any assistance requested by your customers to address this situation.

Contact: 3MANZRoofAnchor@mmm.com or 1800 888 907

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause to you or your customers. We appreciate your continued support of 3M Fall Protection products and services.

3M Fall Protection

3M ANZ Corporate Regulatory and Quality Manager
Jennifer Turner



L4548 Surface Mounted Roof Anchor



Photograph 1 Incorrect Assembly



Photograph 2 Correct Assembly